

Enriching the PMI Experience Through Member Engagement

By Paul Patton, Senior Manager, R & D and Regulatory, Delta Faucet Co. and 2016 PMI Board President



Paul Patton

The first few months of the year have been busy, and I'd like to share with you what PMI has been doing during this time. As **Barbara Higgens**, PMI CEO/Executive Director mentioned in last month's article, communication is at the center of what we do as an organization.

PMI Acts in Flint, Michigan

As many of you are aware, at the invitation of the United Association (plumbers' union), PMI jumped into action on the water crisis in Flint. We asked our members to donate product, and you stepped up. Working with the UA, product was in the hands of 470 plumbers to install on January 30. It was inspiring to see everyone come together and pull off this event without a glitch in an incredibly short timeframe. I want to thank our membership for your efforts and extend a special thanks to the International Association of Plumbing and Mechanical Officials (IAPMO) for its assistance. Thanks also to our public relations consultant, **Ray Valek** of Valek and Company, Inc. who, in solidarity with the spirit of the effort, donated his time to cover and promote the event which was highlighted by NPR, *Huffington Post*, *People Magazine*, and many other news outlets.

I personally received many texts, emails and LinkedIn messages from people who wanted to thank PMI for its efforts in Flint. It made me very proud to be a part of such a wonderful organization. This is an excellent example of how different segments of the industry can come together to help people in need. (See article on page 4)

Strategic Advisory Council Meets at KBIS

PMI held its first Strategic Advisory Council (SAC) meeting of 2016 at KBIS, and we had a great turnout by CEOs on the council. This group has become a valuable resource for our board, and I am pleased to see how engaged and willing they are to help the board and PMI.

Face-to-Face Meetings Planned

We have held several different committee conference calls already this year, and I'm excited to report that participation is increasing. To further increase member engagement, the committees are working on plans for face-to-face, one-day meetings at PMI headquarters mid-year, and I encourage everyone to participate. When you think about attending, ask yourself this question: "Who else in my organization would benefit from this meeting?" Here are just a couple of suggestions to spur ideas for your organization: Ask your brand, PR and/or communications team to attend to learn about the benefits of PMI and help drive our action plan. Invite colleagues who would benefit from having a basic knowledge of codes and standards.

Our goals for these face-to-face meetings are to work on plans to address issues of today and, most importantly, plan where we are going and what PMI needs to do in the future. We always strive to be proactive, so here is your chance to help drive PMI forward. (See article on page 7)

Annual Conference Preparations Begin

Finally, Barbara, the staff, and I have already begun preparations for the annual conference in October. You may think, "Wow, this early?" but there is a lot of work that goes into these meetings. It still amazes me that PMI was able to host two meetings per year.

As always, please do not hesitate to reach out to me with any suggestions for PMI. I welcome your insights, opinions and ideas.

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Serendipity: The Art of Being in the Right Place at the Right Time

By Barbara C. Higgens, PMI CEO/Executive Director



Barbara C. Higgens

There is a lot to be said for being in the right place at the right time. While I am, by nature, a planner (I make to-do lists with target completion times even for

routine Saturday chores), I also believe that good old-fashioned serendipity plays an important role in our personal and professional lives.

The combined 2016 KBIS/IBS show in Las Vegas was a roaring success. The aisles, and consequently the restaurants, were jam-packed with attendees. I arranged to have breakfast meeting with **Beth Livingston**, WaterSense Brand Manager, US Environmental Protection Agency (EPA), in the café of the Westgate Hotel. I got there first and saved a place for us. Beth was stuck in traffic thanks in part to residual congestion caused by the filming of the next Jason Bourne movie with **Matt Damon**. A harried woman hustled up to the high-top table I'd selected and asked to join me. I told her "sure" but indicated that I would be meeting a friend soon for a meeting. With that, she spread out her newspaper and her breakfast, dominating most of the available space. "Harrumph!" said the voice in my head.

Soon, Beth arrived and the woman kindly offered to watch our stuff as we went through the cafeteria line for our breakfast. "Nice!" said the voice in my head. Beth and I began our meeting and were almost immediately interrupted by the woman who was very interested in our discussion of WaterSense. "H'mmmm?" said the voice in my head. As it turned out, the woman was the environmental reporter for the *Washington Post*, originally from Michigan (so she knew all about Flint) and now living in California (and experiencing the drought first-hand.) We

had a great conversation and made a great new contact. Serendipity!

I must quickly add that there is more to simply "being in the right place at the right time." The opportunity must be leveraged. Speak up! Reach out! Engage! DO something with the opportunity! The classic Chicago example of this lesson is the chain of events and a huge, mishandled blizzard that lead to the election of the City's first and only female mayor, **Jane Byrne**. "Whoa! Good on ya! Go get 'em," I thought to myself when election results were announced. BUT despite all of the press and potential, the momentum stopped almost immediately and in my humble opinion, the opportunity was squandered. The chance to make a difference was lost. I applaud serendipity, but it must be leveraged with action.

I have long believed that imprinted T-shirts are one of humanity's greatest inventions. The imprint is shorthand into the personality and biography of the wearer and serves as a real conversation-starter for those inclined to leverage the opportunity. (Wow! Your shirt says, "Bettendorf Bulldogs"?! I went to Bettendorf High School, too!) You never know what you may have in common with that person sitting right next to you unless you engage them.

Another favorite adage of mine is "It's not what you know, but whom you know." I live that one every day of my life as I leverage the relationships and networks we've created for the advancement of PMI and our industry. In like manner, I offer myself as a resource for others. It's the classic win-win!

PMI's involvement in Flint began with relationships. I became aware of the effort by the UA in Flint through conversations at the KBIS/IBS show with **Rob Zimmerman**, Kohler, and **Lee Mercer**, IAPMO. I reached out to my friend **Tom Bigley**, UA Director of Plumbing, (whom many of you will remember as a speaker at the 2013 PMI Spring Conference in

Austin, TX). Within hours, PMI staff energized the communications machine and the next thing you know, more than 700 faucets, fittings and cash donations were on their way to this troubled town (see story on page 4). The coverage of this great humanitarian effort has gone viral: NPR, national news, *Huffington Post*, *People Magazine*, local press, industry trade press. The value to Flint residents is immeasurable, as is the positive impact to the perceptions of our members, industry and partnership with the UA. This was an opportunity to put our PMI Vision Statement into action: not just words, but a demonstration of our commitment to "Safe, responsible plumbing. Always." The impact has been tremendous and it all began with relationships.

In May, we will bring together 14 plumbing-related industry associations in the 5th annual Plumbing Industry Leadership Coalition (PILC) meeting to be held May 12th at the Westin O'Hare following the International Emerging Technologies Symposium (IETS). Both events offer tremendous opportunities for information-exchange, networking and partnering. While the PILC is invitation-only, and limited to the top volunteer leadership and staff member of each organization, IETS is open to all. Register here: <https://goo.gl/m1AzPz>

In July, members of the PMI Board of Directors and the Strategic Advisory Council (SAC) will convene at PMI headquarters to discuss and map PMI's strategies for the coming years. As part of that exercise, participants will be asked to read a book by our keynote speaker and facilitator **Tom Morrison**, entitled, *How to Get People to Scream Your Name and Beg For More*. Among his many pearls of wisdom is the notion that every day, you come in contact with someone worth knowing who can add value to your life, help share your load, or whom you might help in return. Don't be shy. Reach out! You've got nothing to lose and much to gain by making a new connection.

Welcome Back to PMI Member—Jing Mei Industrial (USA)

By Dawn Robinson, PMI Communications Manager



2016 PMI
Board
President **Paul
Patton**, Senior
Manager,
R & D and
Regulatory,

Delta Faucet Co. has announced Jing Mei Industrial (USA), Inc. as PMI's newest manufacturing member. Jing Mei is a manufacturer of showerheads and sanitary components, and was a PMI member from 2000-2010.

"Jing Mei is excited to re-join PMI this year as part of our ongoing commitment to serve the worldwide sanitary industry," noted **Steve Edwards**, Vice President Worldwide Sales and Marketing. "We

look forward to reconnecting and collaborating with professional colleagues who share our passion for the growth of the industry." Edwards attended last year's PMI Conference, and will participate in this year's conference as well (October 24-27, 2016).

Eligible prospective members may attend a maximum of two PMI meetings as a non-member. In addition to the annual conferences, PMI hosts industry events and initiatives throughout the year including legislative fly-ins which prospects may attend (see article on page 7 for events and dates).

PMI membership consists of both manufacturing and allied members, who

together represent more than 90 percent of the nation's market share of plumbing products. Participation in PMI affords members the opportunity to work with other manufacturers to effect positive changes in the industry. PMI projects a strong voice on legislative and regulatory matters, plumbing and building codes and standards, and water conservation and provides marketing and management information to its members and the industry. Visit our website for more on PMI membership at:

<http://www.safepiping.org/pmi/join-us>

Learn more about Jing Mei Industrial (USA), Inc. at: www.jingmei.com.hk

Strengthening International Relations with Our North American Allies CIPH

PMI Technical Director, **Matt Sigler**, along with **Kevin Wong**, Technical Advisor, Canadian Institute of Plumbing and Heating (CIPH) attended a joint presentation by the Standards Council of Canada (SCC) and the American National Standards Institute (ANSI) at the Embassy of Canada in Washington D.C., February 12, 2016.

The event was another step in advocating for greater Canadian-United States harmonization. PMI and CIPH announced their continuing effort to develop joint plumbing standards in a press release November 16, 2015 citing the need for "one standard, one test/one scheme" throughout North America. See the full release at: <https://goo.gl/ODwW5D>.

In addition, Universal Conformity Assessment (UCA) has long been a PMI Focus Issue.



Matt Sigler, PMI Technical Director, (left) with Kevin Wong, CIPH Technical Advisor, (right) attend a joint SCC/ANSI event at the Canadian Embassy in Washington, D.C.



PMI has presented out-going Board Chair, C.J. Lagan, Compliance Engineering Manager, American Standard Brands, with a plaque honoring his term to the PMI Board of Directors (2011-2015). Thank you for your service C.J.!



Flashback: C.J. Lagan and his wife Trudy kicking off his time on the Board by volunteering at a United Way Charity event during the 2013 PMI Spring Conference in Austin, TX.

Holiday Schedule Reminder: PMI offices will be closed on March 25.

PMI Responds, Joining UA Plumbers In Flint Relief Effort

By Ray Valek, PMI Public Relations Consultant, and Dawn Robinson, PMI Communications Manager

In response to the drinking water crisis in Flint, Michigan, members of PMI donated hundreds of faucets and other plumbing supplies that were installed in more than 1,500 homes and counting.

A team of nearly 470 plumbers from local unions of the United Association of Journeymen and Apprentices of the Plumbing and Pipe Fitting Industry (UA) installed the faucets and supplies, along with water filters provided by the state of Michigan in a first round of installations on Saturday, January 30. The humanitarian effort was coordinated by PMI and the UA Local 370 in Flint. Both organizations saw a generous response to a joint call-to-action issued to their members, with some volunteers traveling hundreds of miles to help.

"Seeing hundreds of volunteers gathered in one place with all of the donated products under the banners of the PMI members was truly inspiring," said **Barbara C. Higgens**, PMI CEO/Executive Director. "The can-do attitude demonstrated by all the participants was heartwarming, but it is what we've come to expect from these outstanding professionals and companies."

PMI members contributing to the effort were **American Standard Brands**, **BrassCraft Manufacturing Co.**, **Delta**



Plumbers installed state-provided filters in more than 1,500 homes around Flint, and new faucets in homes where existing products were not compatible.

Faucet Co., Fluidmaster Inc., Kohler Co., Moen Inc., Speakman Co. and Viega. Following the success of the initial event, and the growing number of residents who need assistance, these companies committed to a second round of production donations. They were joined by **Fisher Mfg., International Code Council (ICC), and Pfister**, who also contributed to the effort. **International Association of Plumbing and Mechanical Officials (IAPMO)** was instrumental in helping galvanize the event.

"The outpouring of goodwill by those donating products, time, and expertise was genuinely appreciated by everyone," noted PMI Communications Manager **Dawn Robinson**, who was on-hand for the event in Flint. "One resident commented that she considers it a blessing to live in a country where people are willing to help and support those in need—it was a sentiment I saw reflected throughout the day."

For more on this effort, including links to media coverage, please visit: www.safeplumbing.org/flint-relief-effort

Statements from contributing members:

American Standard Brands:

"Our company mission, simply stated, is to make life healthier and safer for people in our backyard and around the world. Helping our fellow citizens in Flint, Michigan during this devastating crisis is a natural response for us. We are privileged to join other leading faucet and fitting manufacturers by supplying kitchen faucets for installation in affected homes by skilled union plumbers. Safe drinking water is a basic human right. This fundamental right must be restored to the residents of Flint and we are proud to be part of making that happen." **Steven Delarge**, president and



More than 470 plumbers from across Michigan rally together to help residents in Flint, MI.

CEO, LIXIL Water Technology Americas, American Standard, DXV, GROHE

BrassCraft Mfg Co.:

"This crisis is close to us because, as a leading plumbing manufacturer, we help people get access to clean water every day," said **Delaina Lee**, director of marketing communications. "Watching the news, we see the despair and frustration of the residents of Flint and we want to do our part to help things get back to normal."

Delta Faucet Co.:

"In times like these, we all come together to help. At Delta Faucet, we understand the vital importance of access to clean water," said **Paul Patton**, senior manager, R&D and regulatory, Delta Faucet Company and 2016 PMI board president. "We are honored to participate in the larger PMI effort to provide safe drinking water to the people in and around Flint."

Fluidmaster:

"Fluidmaster is proud to partner with the UA and other PMI member companies in support of this effort to support the great people in Flint," said **Todd Talbot**, Fluidmaster president.

Kohler Co.:

Chris Baldwin, president of Kohler Global Faucets, said, "Everyone should have access to clean, safe drinking water, and Kohler Co. believes strongly in

Member Donations Make a Positive Humanitarian Impact

Photos by Sean Proctor, Michigan-based Freelance Photographer

this principle both globally and here at home. We are grateful for the opportunity to partner with PMI, our fellow members, and the UA to provide a level of relief for some of the affected individuals and families in Flint."

Moen, Inc.:

"Moen is proud to be a longtime member of PMI, and we're honored to have the opportunity to collaborate with other industry organizations to help the residents of Flint," said **Andrea Conroy**, senior director of marketing – Wholesale Business Unit, Moen Inc. "At the core of Moen's operating philosophy is to 'Do What's Right' and 'Work Together' – and our donation of faucets and manpower is the least we can do to help this community get back on their feet."

Pfister:

"Pfister is honored to partner with the other members of PMI and the UA in helping to make the lives of our fellow citizens in Flint, Michigan healthy and safe. Access to safe drinking water is a fundamental human right. We hope that these products will help many families find, once again, the level of wellbeing and comfort we all expect to have in our homes." **Matt Zimmer**, VP Pfister Marketing

Speakman Co.:

"A family company and a proud member of PMI, Speakman is honored to have the opportunity to help the residents of Flint, Michigan in their time of need," said **Kristin Barclay**, vice president of product and marketing at Speakman. "All of us at Speakman are passionately committed to protecting water, and it is our hope that this modest donation of showers and faucets will help the Flint community enjoy and experience clean water once again."

Viega:

"Viega is proud to support Flint Michigan's in its time of need," said **Dalyn Cantrell**, vice president, sales and mar-

keting. "Safe drinking water is critical to life and our innovative products will help provide the homeowners in Flint with solutions to their water quality and water efficiency needs."

For more images, please visit our Facebook page at: <https://goo.gl/4g2Ee1>



Additional donations of bottled water were also provided to each resident.



Tom Bigley, Director of Plumbing, UA, addresses the group before the teams roll-out.



Community volunteers helped sort products and load-up trucks prior to installations.



Genesee County Sheriff Robert Pickell, joins UA leaders on local news providing helpline information to residents.

Notes of Congratulations on our Effort

- "Congratulations on a heartwarming, effective display of stewardship." **David Slobuszewski**, NEOPERL
- "Wow! Great cause." **Todd Lumpkin**, CSA Group
- "Great work by UA, IAPMO, and PMI to organize this on short notice. Thanks!" **Rob Zimmerman**, Kohler Co.
- "Great work on this one. Nice to see all the industry support in such a tough situation." **Tim O'Keeffe**, CEO, Symmons Ind.
- "Awesome!" **Kris Alderson**, Bradley Corp.
- "Congratulations on this effort!" **Jerry Desmond**, PMI Government Affairs Consultant (CA)
- "Wonderful news! Your rapid response to this opportunity, ability to marshal the necessary member product, and conduct media outreach has paid off hundred fold." **Lenora Campos**, TOTO USA
- "Great job – thanks again for jumping on this and representing all of us through PMI." **Debbie Drury**, American Standard Brands
- "Great article in *Associations Now*. Your leadership on such an important endeavor speaks volumes to who you are. Thank you and the PMI members for your generous contribution to the residents of Flint, Michigan. I do hope other organizations follow suit." **Tonya Muse**, National Association of Manufacturers (NAM)

Honoring One of the Industry's Finest: Bev Potts, PHCC

By Barbara C. Higgins, PMI CEO/Executive Director

Bev Potts, Illinois Plumbing-Heating-Cooling Contractors Association (PHCC) Director was inducted into the Chicago Area Plumbing Industry Hall of Fame in a ceremony held Friday, January 29, 2016. She follows the late **Harriet Gerber Lewis** (Gerber Plumbing, now part of Globe Union) as the second woman to receive the award presented by the Plumbing Contractors Association Midwest (PCA). **Barbara C. Higgins**, PMI CEO/Executive Director and her husband **Trey** attended the ceremony which was held at the Seven Seas Underwater Dolphin Viewing Area of Brookfield Zoo.

Since 1997, Ms. Potts has served as the Executive Director of the Illinois PHCC. She has been instrumental in successfully advocating for Illinois plumbing legislation, protection of the Plumbing Licensing Law and the Illinois Plumbing Code. She interfaces with a number of industry associations including PMI, American Society of Plumbing Engineers (ASPE) and American Society of Sanitary Engineering (ASSE), and publishes the *Illinois Master Plumber Magazine*.

The award was presented by **Lori L. Abbott**, past PCA president. Master of Ceremonies for the evening was **S.J. Peters**, PCA and Plumbing Council Executive Director.

Other inductees were **Douglas J. Ewing**, Ewing Doherty Mechanical Industries (posthumously) and **Richard Kviz**, senior project plumbing fire protection engineer.



Chicago Area Plumbing Industry Hall of Fame inductee, Bev Potts (left) with PMI Legislative/Regulatory Watchdog, Trey Higgins, and PMI CEO/Executive Director, Barbara C. Higgins (right) at the PHCC ceremony earlier this year.

2016 PMI Board of Directors Committee Liaisons Announced

2016 PMI Board President, **Paul Patton**, Delta Faucet Co., has appointed the 2016 Board Liaisons to PMI's various committees. These liaisons help the Board keep a finger on the pulse of what is happening in PMI and serve as a conduit from the Board to the committees.

Technical Committee

Board Liaison: **Fernando Fernandez**, Director of Codes and Standards, TOTO USA

Co-Chairs: **Michael Martinez**, Product Compliance Manager, Delta Faucet Co.

John Finch, Principal Engineer, Delta Faucet Co.

Outreach/Communications Committee

Board Liaison: **Rick Reles**, Vice President Leadership and Professional Development, Kohler Co.

Co-Chairs: **Kris Alderson**, Senior Marketing Manager, Bradley Corp.

Lenora Campos, Ph.D., Senior Manager Public Relations, TOTO USA

Advocacy/Government Affairs Committee

Board Liaison: **Nate Kogler**, Director, Product Management, Bradley Corp.

Co-Chairs: **Joel Smith**, Director New Product Engineering, Kohler Co.

Jay Burnett, Vice President, Engineering, Delta Faucet Co.

Fair Trade Committee

Co-Chairs: **Chip Way**, Director OEM Sales, Lavelle Industries

Misty Guard, Product Compliance Analyst, Bradley Corp.

No individual liaison assigned.

Water Efficiency and Sustainability Committee

Co-Chairs: **Daniel Gleiberman**, Manager-Product Compliance and Government Affairs, Sloan Valve Co.

Jeff Zeman, Principal Engineer-Environmental Group Lead, Kohler Co.

No individual liaison assigned.

Allied Member Committee

Board Liaison: **Scott McDonald**, Vice President, Marketing, Fluidmaster Inc.

Chair: **Shahin Moinian**, President, ICC-Evaluation Services

Legislative Updates and Tracking—Keeping Tabs on Issues

By Dawn Robinson, PMI Communications Manager

PMI hosts and participates in a number of important events throughout the year. Don't forget to save-the-date for these important industry events!

Back by popular demand, the PMI Codes and Standards Workshop will be hosted in the Chicagoland area August 9-10, 2016. PMI allied member companies helped update the workshop along with PMI staff and technical consultant, **Fredrick Desborough**, who will serve as the workshop presenter. The event will be structured across two half-days to allow for easy travel and PMI members will enjoy discounted rates. Registration and event details will be posted soon.

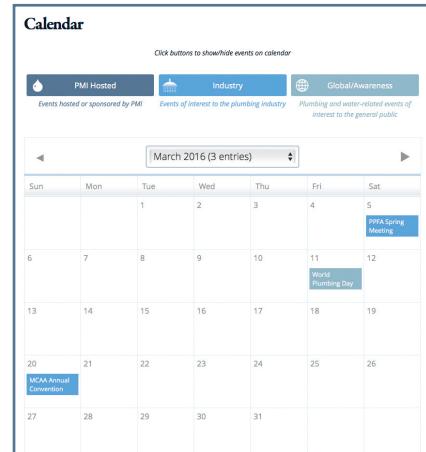
Additionally, PMI will host several events at the PMI headquarters in Rolling Meadows, IL. These meetings will serve as interactive brainstorming sessions. The chairs of the Advocacy/Government Affairs and Fair Trade Committees will meet July 26 for a strategy session on committee engagement with PMI leadership and consultants. This event will be followed by a Board of Directors meeting with the Strategic Advisory Council (SAC).

The Outreach/Communications Committee will gather in August for two half-day sessions with guest speakers, immediately followed by a Press Luncheon for industry media. Invitations for the Press Luncheon have been issued and attendees are asked to register at: <https://goo.gl/jfD91P>

This May PMI CEO/Executive Director, **Barbara C. Higgins**, will join the list of presenters at the European Association for the Taps and Valves Industry (CEIR) Conference, in Lyon, France. Joining her will be 2016 PMI Board President, **Paul Patton**, Delta Faucet Co. speaking on the USA drought situation. (See article on page 4 of the February 2016 *CEIR Gazette* <http://goo.gl/k7I2yL>). The two will also represent PMI at the CIPH event

in June and at the UK's Bathroom Manufacturers Association (BMA) event this fall (date to be announced).

For more details please visit the PMI Industry Calendar at <https://www.safeplumbing.org/pmi/events/calendar>



- March 22: White House Summit calling for commitments from private sector and stakeholder groups to advance innovation and technology for potential solutions to water issues, Washington, DC, *PMI CEO to attend*
- April 27-28: PMI Executive Fly-In, Washington, DC, *invitation only*
- May 3-4: PMI Executive Fly-In, Sacramento, CA, *invitation only*
- May 10-11: International Emerging Technology Symposium (IETS), at the Westin O'Hare in Rosemont, IL
- May 12: Plumbing Industry Leadership Coalition (PILC), at the Westin O'Hare in Rosemont, IL, *invitation only*
- May 18-20: European Association for the Taps and Valves Industry (CEIR) Conference, Lyon, France
- June 26-28: Canadian Institute of Plumbing and Heating (CIPH) Annual Business Conference, Banff, Alberta Canada
- July 26: PMI Advocacy/Government Affairs and Fair Trade Committee Chairs Strategy Session, Rolling Meadows, IL
- July 27-28: PMI Board of Directors / Strategic Advisory Council (SAC) meeting, Rolling Meadows, IL, *invitation only*
- August 9-10: PMI Codes and Standards Workshop, Rolling Meadows, IL
- August 9-10: PMI Outreach/Communications Committee on-site meeting, Rolling Meadows, IL
- August 10: PMI Press Luncheon, Rolling Meadows, IL
- October 24-27: PMI 2016 Conference, at the Westin O'Hare in Rosemont, IL

New national poll finds 95% of Americans want public officials to invest in water systems, 60% are willing to pay more for secure water.

Data provided via The Value of Water Coalition (VoW): <https://goo.gl/6dG3C4>

Surprise! Happy Milestone Birthday, Barb!

The PMI Board of Directors, consultants, and staff surprised **Barbara C. Higgens**, PMI CEO/Executive Director, with a birthday cake and flowers at the conclusion of the February Board meeting, on a PMI “casual” Friday.



Chicagoland resident and PMI Board Vice President, Pete Jahrling, Sloan Valve, was on hand to surprise Barb for the celebration

A heartfelt thank you to all for the wonderful surprise celebration, of my March 6 birthday. I was totally caught off guard—in fact, this day will go down in history as my first-ever surprise party!

This birthday is a biggie and you've helped to take some of the "sting" out of it!

Thanks for the cake, the card and the beautiful bird-of-paradise floral arrangement. (It's great to have a little touch of Hawaii on a gloomy Chicago day!)

It's my pleasure to work with each and every one of you. Thanks again. Have a great weekend. I know I will!

Best, Barb



Update Your Member Profile to Subscribe

PMI hosts monthly **committee calls** for our Advocacy/Government Affairs, Outreach/Communications, and Allied Member Committees, and bi-weekly Technical Committee calls. These calls are open to all employees of PMI member companies. You may add your name to the contact list for these calls via your unique member profile manager on the PMI website.

Updating your member profile on our website is fast and easy! It gives you immediate access to committee calls, subscriptions to *Ripple Effect* and the members-only publication *Inside My PMI*. Stay connected and visit our website today to be sure your information is up-to-date!

To update your profile:

1. Visit www.safeplumbing.org/pmi/members/
2. Login using your username and password.
3. Click on your name in the Welcome box or top right corner.
4. Make any necessary changes to your information, including Subscription Options.
5. Click “Update Profile” to save your changes.

2016 PMI LEADERSHIP

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Rick Reles, Kohler Company
(1/15–12/16)

Nate Kogler, Bradley Corporation
(1/15–12/16)

Michael Miller, LSP Products
(1/16–12/17)

Todd Teter, Moen, Inc.
(1/16–12/17)

PMI STAFF

Barbara C. Higgens
CEO/Executive Director
bhiggens@safepiping.org

Matt Sigler
Technical Director
msigler@safepiping.org

Dawn Robinson
Communications Manager
drobinson@safepiping.org

Jodi Stuhrberg
Association Manager
jstuhrberg@safepiping.org

Ann Geier
Administrative Assistant
ageier@safepiping.org

PMI CONSULTANTS

Ray Valek
Public Relations
ray@valekco.com

Frederick Desborough
Technical Consultant
frd@flex-fluss.com

Erin Shencopp
Legal Consultant, Jones Day
eshencopp@jonesday.com

Newsletter Design By:
Maureen Baird Graphic Design
info@mbairdgraphics.com



1921 Rohlwing Road, Unit G
Rolling Meadows, IL 60008
Phone: 847 481-5500

Fax: 847 481-5501

www.safeplumbing.org